

Best practices for

preparing supplementary materials

Center for Tech and Civic Life Center for Civic Design National Vote at Home Institute

February 18, 2020

Why we're here Our objectives



You will be able to:

- Prioritize the info you want to communicate to those voting by mail
- Adapt best practices for including inserts
 alongside mail ballots
- Plan clear online resources for voter education about vote-by-mail

Agenda

- Introductions and housekeeping
- Context and overview
- Vote by mail package basics
- Inserts, guides, websites, and notices
- Case study: Boulder, CO
- Resources to remember
- Q&A

Hello, there!



Maggie Ollove

Center for Civic Design maggie@civicdesign.org



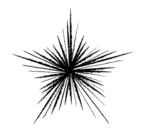


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Center for Technology and Civic Life (CTCL)

Using technology to improve how local government and communities interact

@helloCTCL
www.techandciviclife.org

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The Center for Civic Design (CCD)

Democracy is a design problem! We work to ensure voter intent through design. @CivicDesign www.civicdesign.org civicdesign.org/projects/roadmap/

VOTE COMME Vote at Home

The National Vote at Home Institute is dedicated to ensuring the security of our elections and putting voters' needs first by advancing vote at home practices.

www.voteathome.org

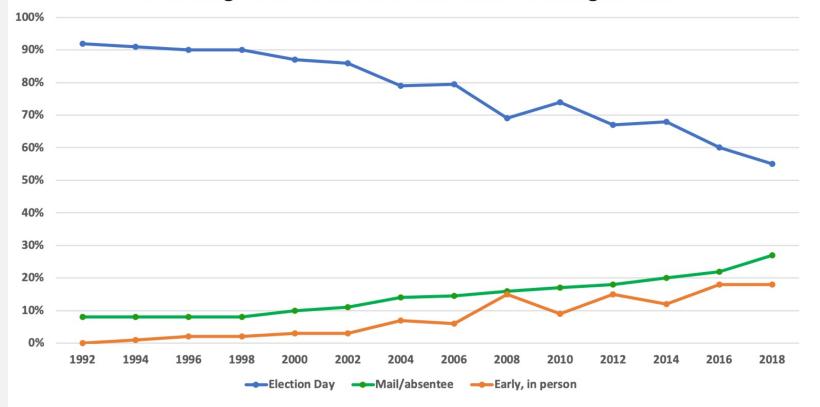
Housekeeping

- Use chat to communicate
- Update your screen name: Josh (Chicago, IL)
- Mute your audio if you aren't speaking

Context and overview Spotlight on supplementary materials

Context and Overview

- Voting by mail is an increasingly common practice in localities across the US
- Practices range across states
- Design best practices increase efficiency while improving the voter experience
- Statute and requirements shift often



Percentage of US electorate versus choice of voting method

Sources: 1992-2016:: MIT Election Lab. 2018: PEW Research

States with blended policies in the Step 3 – 4 – 5 range.

UT 100% VAH in 2019 HI 100% in 2020 CA targeting 2022/24

NE has 11 counties on 100% VAH for 2020

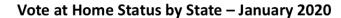
ND has 30 counties using 100% mailed-out ballot voting

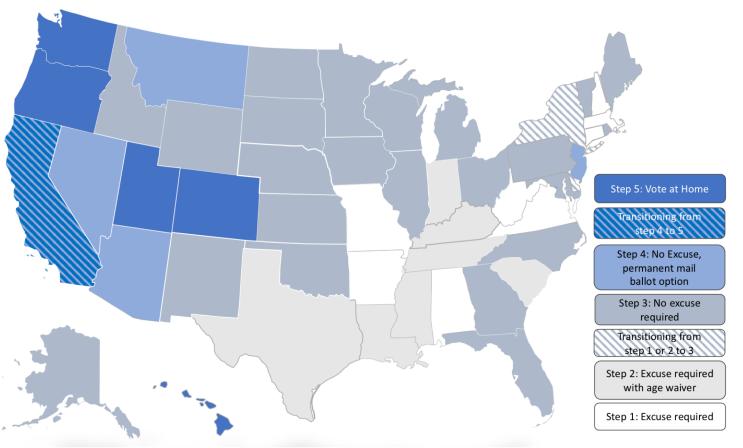
OH sends absentee request forms to all 8M voters, for some elections

MI, MN & PA have a permanent absentee list, but periodically send request forms, not ballots, to voters

AL, KS, & WI offer permanent absentee status to voters with disabilities

DC offers Step 4 to its voters





- reduce strain on office staff
- get envelope packages through the mail system
- get ballots in the right place
- get ballots back on time
- get signatures in the right place by the right person
- answer voters questions

Best practices for supplementary materials help:

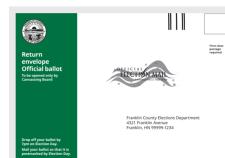
Why make changes?

Big picture How to bring it all together

Design solutions

for voting at home





Find VAH workbook here: https://electiontools.org/tool/pocket-voter-guide-template/

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Big picture

Creating a complete package

In the package

- Ballots
- Instructional inserts
- Privacy sleeves
- Voter guides
- I voted stickers

Before/after the election

- Websites
- Cure approaches
- Postcards
- Notices
- Voter education materials



	= 0	What's in this guide	? =
General Election fuesday, November 6, 2012 Polls open 7am to 8pm		_ =	-
		= =	-
	~hqt		-

Big picture Creating a complete package

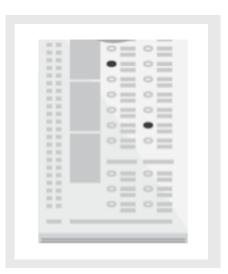
- Friendly + informative
- Layered information
- Self-referential
- Plain language
- Consistent
- Accurate
- Visual





What goes in a vote by mail package? Designing the basics

VBM package: ballot Ballots: how to mark the ballot



Ballots should be actionoriented, simple, and stand alone.

- Tell the voter **how to mark the ballot.**
- Include instructions on how to request a new ballot, and how voters may write in a candidate.
- Include information that will prevent voters from making errors.

VBM package: envelope Envelopes: who, what, when, where



VBM envelopes should be easy for USPS, EOs, and voters to use.

- What goes in the envelope
- When to return the ballot
- Where and how to return the ballot
- Contact info for more details

What supports vote by mail voters? Sending other materials to help voters vote



You must postmark your ballot inside of your envelope by Election Day, November 6, 2018.

Deadlines

If you do not, bring your ballot and envelope to our election office by 8pm on election day.



Need help? Get in touch!



www.yourcounty.gov/elections

- @ elections@yourcounty.gov
- 6 111-222-3333
- Fax: 111-222-6666

How to vote **General Election** Tuesday, November 6, 2018

You have 2 options to return your ballot.



Election Day, November 6, 2018 Put 78¢ postage on the envelope

In person You can drop your ballot of at our Election Office. The election office is open: 9:00am - 5:00pm Monday – Friday Visit us at: 78 Washington Avenue

High Bridge, NI 99999

Know your voting rights

VBM inserts answer voters' questions and communicate changes.

- Describes changes to voting process
- Offers additional languages
- Refers to other materials
- Reinforces information and/or provides more detail than on envelope
- Answers FAQs
- Doubles as privacy sleeve



You must postmark your ballot inside of your envelope by Election Day, **November 6, 2018.**

Deadlines

If you do not, bring your ballot and envelope to our election office **by 8pm on election day.**



Need help? Get in touch!



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elections@vourcounty.gov

- 111-222-3333
- Fax: 111-222-6666



You have 2 options to return your ballot.



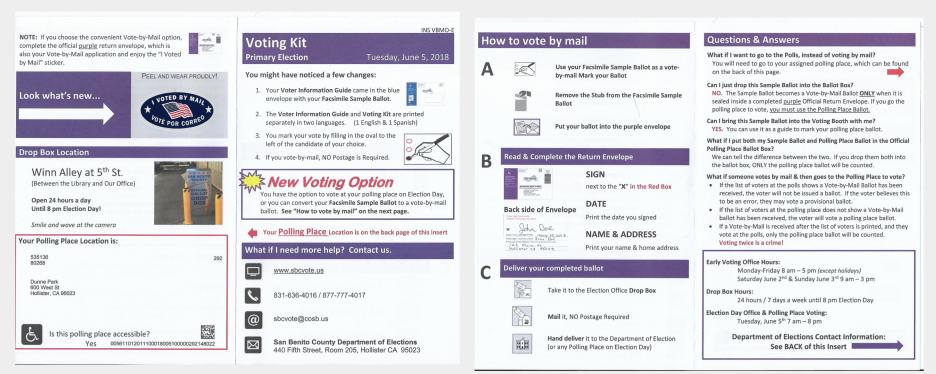
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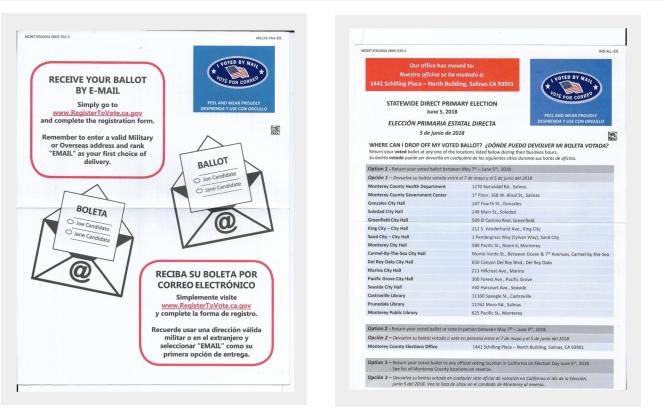
Visit us at: 78 Washington Avenue High Bridge, NJ 99999

Know your voting rights

Common topics:

- Dropbox or election office location(s)
- Options for returning ballot
- Last date for using USPS
- Help voters know their rights
- Accessibility information
- Links to information online

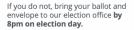




How to vote

General Election Tuesday, November 6, 2018

You have 2 options to return your ballot.



You must postmark your ballot

Day, November 6, 2018.

inside of your envelope by Election

Deadlines



Need help? Get in touch!

- High Bridge, NJ 99999
- www.yourcounty.gov/elections

elections@yourcounty.gov

- 111-222-3333
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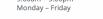
Mail your ballot so that it is postmarked by Election Day, November 6, 2018

Put 78¢ postage on the envelope



In person You can drop your ballot of at our

Election Office. The election office is open: 9:00am – 5:00pm



Visit us at: 78 Washington Avenue High Bridge, NJ 99999

Know your voting rights

Mark, seal, and sign your ballot

1. Mark your ballot

• Follow the directions on the ballot.

2. Seal your ballot

- Check that you have the Return Envelope with your name on it.
- Put your ballot into the envelope. Only 1 ballot in each envelope.
- Seal the envelope.

3. Sign the envelope in front of a witness.

- Ask someone to observe you sign your envelope.
- Date and sign your name on the back of the envelope in ink.
- Print your name and voter registration address.
- Have your witness sign and date the envelope.

Made a mistake?

If you make a mistake you can get a replacement ballot.

Call 222-555-1212 **before** Election Day or visit our Election Office

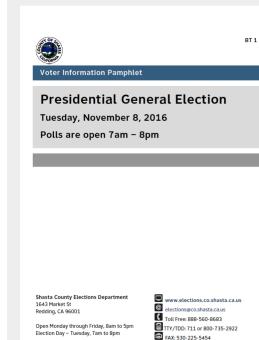
Know your rights

You cannot be denied the right to vote if you are legally qualified to do so.

You have the right to:

- Vote if you have been registered at your current address at least 22 days before Election Day.
- · Ask any election officer for help.
- Be shown how to mark and cast your ballot.
- Ask for a new ballot if you want to change your vote before you cast it.
- A provisional ballot if you have no photo ID with you or your name doesn't appear on the voter list and you believe it should.
- · Bring your small child into the voting booth.
- Vote if you are in line by 7:00pm when the polls close.

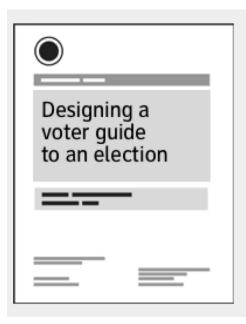
VBM package: voter guides Voter guides: fill gaps



Voter guides can be used to fill civic literacy gaps.

- Who/what is on the ballot.
- How to mark the ballot
- Where and when to vote.
- Explain voters' rights

VBM package: voter guides Voter guides: layered information



Bite: gives key information to take action.

Snack: Might be enough to satisfy, or tempt someone to go further.

Meal: Follows on a bite or snack. After a meal, who wants more?

VBM package: voter guides Voter guides: layered information



Franklin County Voter Information Guide

General Election Tuesday, November 6, 2012 Polls open from 7am to 8pm

Bite: shortest possible information.

3 ways to vote



Request a vote-by-mail ballot by October 29.

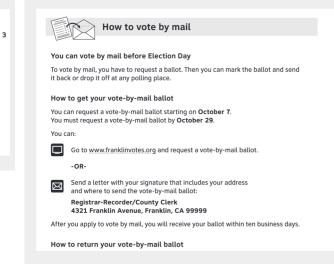
Return it by mail, drop it off at one of the secure ballot drop-off locations, or deliver it on **November 6** to any polling place.

Vote-by-mail ballots must be received at the elections office or a polling place by 8pm on **November 6**.

For more details, see Page 4.

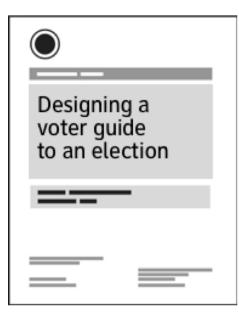
Vote by mail

Snack: Might be enough to satisfy, or tempt someone to go further.



Meal: Follows on a bite or snack. After a meal, who wants more?

Voter guides: layered information



Organize content to help voters find and understand the information.

Successful voter guides:

- Makes a good first impression
- Starts with a roadmap
- 1 page = 1 topic
- Write headings as questions
- Include multiple languages

Voter guides: useful first impression

Voter Information Pamphlet	BT 1	Absentee Ballot Instructions
Presidential General Elect Tuesday, November 8, 2016 Polls are open 7am – 8pm	ion	Your packet contains: 1 A ballot 2 A return envelope with oath printed on the back 3 A Certification of Person Assisting Absentee Voter form and for some voters, 4 A Request for Maryland Driver's License or Social Security Market Contained Driver's License or Social Security
		Please read all instructions before marking your ballot.
sta County Elections Department Market St ding. CA 96001 In Monday through Friday, Bam to Spm tion Day – Tuesday, Tam to 8pm Day – Star Star Star Star Star Star Star Star	ta.ca.us -8683 10-735-2922	www.elections.maryland.gov absentee.sbe@maryland.gov 1.800-222-8683 410-974-2019 (fax) For the address and phone number of your county board of elections, visit www.elections.maryland.gov and click Cantact your Local Board of Elections at the bottom of the webpage.

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VBM package: voter guides Voter guides: starts with a roadmap

What's in this guide?

/ays to vote	
Voter Bill of Rights	2
3 ways to vote	3
What offices are on the ballot for this election?	4
Accessible voting	5
hat's on the ballot for this election?	6
Who are the candidates?	7
Paid candidate statements	8
U.S. Representative, District 1	
State Assembly, District 1	
Pacheco Union School District	
Redding City Council	
Local ballot measures	11
H – Shasta, Tehama, Trinity Joint Community College District	
	See separate

Ways to vote	
Voter Bill of Rights	2
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What offices are on the ballot for this election?	4
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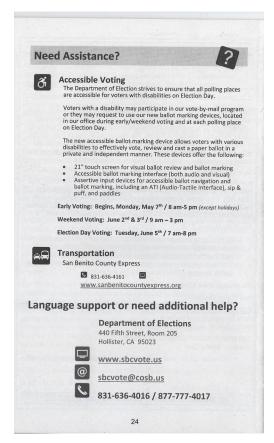
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Voter guides: 1 page = 1 topic

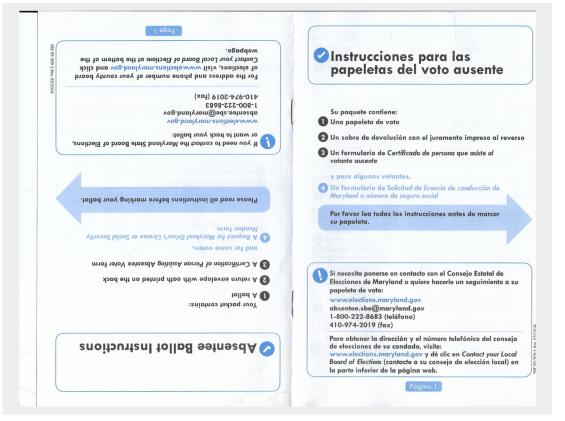
The Ballo	ot Looks Different!	Party Endo	rsements		
	have noticed a few changes with the look of	Office	American Independent	Democratic	P
the Ballot:		Governor	John H. Cox	None	G
There are ovals to the left of the candidate's names. Governor		Lieutenant Governor	David R. Hernandez	None	N
	Gobernador There are 27 candidates for Governor. You can choose only 1.	Secretary of State	Mark P. Meuser	Alex Padilla	C
	Hay 27 candidatos para Gobernador. Sólo se puede votar por uno. AMELIA EARHART Party Preterence i Parterania de Partida. NONE	Controller	Konstantinos Roditis	Betty T. Yee	Mai
	Pilot Piloto	Treasurer	Jack M. Guerrero	Fiona Ma	ł
	HOWARD HUGHES Party Preference / Preferencia de Partido: NONE Aerospec Engineer Ingrivero Aerospacial	Attorney General	Steven C. Bailey	None	
			Steve Poizner	Ricardo Lara	Na
Propo	osition & Measure.	Board of Equal. Dist. 2	None	None	
		US Senator	Erin Cruz	None	Joh
Instructions to		US Congress District 20	None	Jimmy Panetta	
	tely fill in the oval to the left of your lue or black ink pen to mark your ballot.	State Senate District 12	None	Anna Caballero	
	istake, ask for a new ballot.	State Assembly District 30	None	Robert Rivas	

5

Voter guides: writing headings as questions



Voter guides: multiple languages



VBM package: voter guides **Pocket guide for voters**

office, or drop it at your polling place on Election Day.

Kequest an absentee ballot

September 23rd until November 5th

voter registration office. Learn more

You may qualify to vote early at the

Elections at (800) 552-9745

On the web: vote.virginia.gov

Polls are open on Election Day

Look up your polling place:

Call the Virginia Department of

November 8th, from 6am until 7pm

Return it by mail, deliver it to the voter registration

vote.virginia.gov.

By mail, as an absentee voter

In person before Election Day

At the polls on Election Day

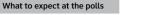
V O

- Quoya

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by November 1st, online at

at vote.virginia.gov.



When you arrive, Election Officers will be there to help you.

Check in: Say or write your name and address. Show your acceptable photo ID.



Check your ballot. Does it include all contests for your district?

Go to the voting booth and vote your ballot.

If you are not on the voter list or if you didn't bring a photo ID, an election officer will direct you to vote provisionally.

Voters with a disability or illness can vote with

an absentee ballot by mail or in person before

Election Day. Go to vote virginia.gov to learn more

There are accessible voting systems at

Accessible voting

Before Election Day

On Election Day

curbside assistance.

officer or your own helper.

ð

and request your absentee ballot.

each polling place.

If you are 65 or older, or you have a physical

disability, you can vote from your vehicle at the

a helper with you who can go in to request your

Get help reading or writing from an election

polling place on Election Day. Remember to bring

How to mark a ballot

To vote on a paper ballot:



To vote on a touchscreen:



votes before you cast your ballot

Voter rights

You cannot be denied the right to vote if you are legally gualified to do so.

You have the right to:

· Vote if you have been registered at your current address at least 22 days before Election Day.

- · Ask any election officer for help.
- · Be shown how to mark and cast your ballot.
- Ask for a new ballot if you want to change your vote before you cast it.
- A provisional ballot if you have no photo ID with you or your name doesn't appear on the voter list and you believe it should.
- · Bring your small child into the voting booth.
- . Vote if you are in line by 7:00pm when the polls close.

Find pocket guide template here: https://electiontools.or g/tool/pocket-voterguide-template/

Mays to vote

If you don't have one of these, you can get a free Tribal enrollment or other tribal photo ID

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VOLET PROTO ID at any virginia volet registration

Other U.S. or Virginia government-issued photo ID

Virginia Voter Photo ID card

office, including on Election Day!

Employer-issued photo ID

United States passport

Virginia DMV-issued photo ID

Aritôluis duver's license

Acceptable forms of identification

vill have to vote on a provisional ballot. It you get to the polling place without photo ID, you

Myenever you vote in person.

Bring your photo ID

Deadlines



Register to vote, or update your address. If you move, your polling place will

change. Be sure to update your voter registration address every time you move

November 1st: Request that an absentee ballot be mailed to you.

November 5th by 5pm: Vote an absentee ballot, in person, at your local voter registration office.

November 8th: Election Day — polls open 6am to 7pm.

Find out more at vote.virginia.gov or (800) 552-9745 or TTY 711.

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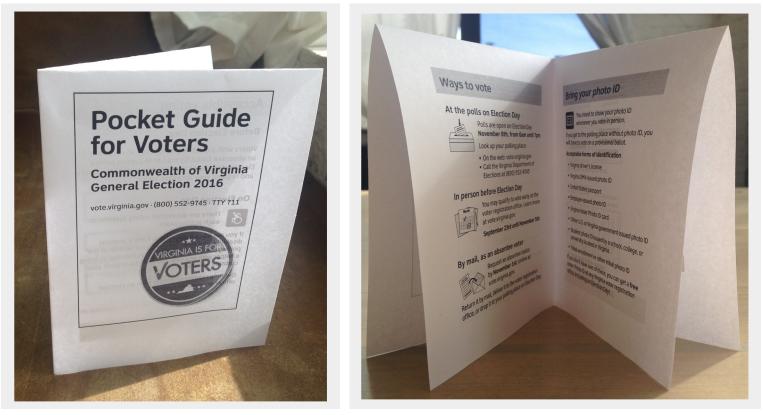
Pocket Guide for Voters

Commonwealth of Virginia General Election 2016

vote.virginia.gov · (800) 552-9745 · TTY 711



VBM package: voter guides Pocket guide for voters



What supports vote by mail voters? Educating through multiple formats

VBM package: voter notices Voter notices: give info + invite action

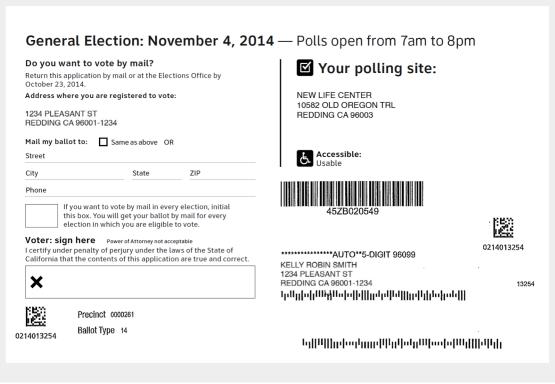


Voter notices can do a variety of things.

- Tell the voter why they are getting the notice.
- Give information first.
- Ask for information.
- Emphasize the action the voter needs to take.

VBM package: voter notices

Voter notices: give info + invite action



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VBM package: outreach campaign Outreach campaigns: reach voters



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VBM package: outreach campaign **Outreach campaigns: reach voters**



voters are entitled to absentee ballots must

@ PWC Office of Elections vote.virginia.gov

Leaving Town ON VACATION?

VOTE ABSENTEE

Bring Photo ID to Vote Absentee Reason Code 1D

Did you know? In Virginia, by law, voters are entitled to vote by absentee ballot and these absentee ballots must be counted by **Officers of Election** on Election Day. Virginia Code Chapter 24 2.700

f @ PWC Office of Elections vote.virginia.gov

VBM package: outreach campaign Outreach campaigns - Rochester Hills, MI



VBM package: election website Voter websites: add legitimacy



Election websites have consistent, helpful, easy to find information.

- Links to the page with the right information.
- Shares consistent information.
- Answers voters' questions wherever they are in the process.

VBM package: election website

Voter websites answer voters' top questions

- What is on the ballot?
- How do I get an absentee or mail ballot, and when is it due?
- Where do I vote?
- Who is in office now?
- How do I register to vote?

VBM package: social media Social media: an opportunity for dialogue



Extremely excited to get my official @PlymouthMlgov #absentee ballot so I can vote for @PCCS_Official schools to get the dollars they need to make school facilities better & more equal! #plymouthmi Also excited by no-reason absentee voting finally made possible in *#pureMichigan*!







32 likes linda_cover Insert Ballots Here.. I VOTED 😀 just do it.. 🞉 #vote #votevotevote #votebymail #votebymailballot # 🛤

beth_goodfellow · Follow Los Angeles, California

...



....**.........**

$\bigcirc \bigcirc \bigcirc \land$

102 likes

beth_goodfellow Dropping off my vote-by-mail ballot today cuz I'll be on the road on election day! Everybody, VOTE!! 🛤 👍 #votebymail #ballot #election #midterms #useyourvoice #VOTE

adare__ · Follow San Luis Obispo, California

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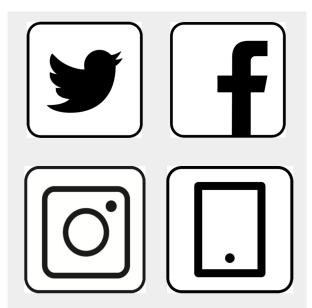
•••

adare___ Good luck @berniesanders #votebymail #vote #primaries

3 days ago

17 likes

VBM package: social media Social media: creates conversation



Social media has real time information and updates

- Links to more information.
- Shares consistent, accurate, and timely information.
- Sets a friendly, authoritative tone.
- Posts reminders.
- Refers to other materials.

VBM package: cure letters Cure letters: solve a problem

Your signature is missing on your vote-by-mail ballot envelope

The Santa Cruz County Elections Department received your vote-by-mail ballot envelope without your signature. For your ballot to be counted, we must get your signature.

You may either come to our office and sign your ballot envelope as soon as possible, but no later than 5pm June 15, 2016 or submit the unsigned ballot envelope statement below. (Elections Code §3019)

Read these instructions carefully before completing the statement. Failure to follow these instructions may cause your ballot not to count.

1. Complete the statement below and make sure you sign your name.

- 2. Use one of the following methods to return your statement:
- Mail the statement to Santa Cruz County Elections, 701 Ocean St, Room 210, Santa Cruz, CA 95060 so that It will reach us no later than 5pm, June 15, 2016.
 Make sure you have sufficient postage. You may also deliver the statement to our office or have someone else deliver it for you.
- FAX the statement to 831-454-2445 no later than 5pm, June 15, 2016.
- Deliver the statement on Election Day to a polling place in Santa Cruz County by 8pm, Tuesday,
 June 7, 2016 or
- Drop the statement off on Election Day in a designated ballot drop box in Santa Cruz County by 8pm, Tuesday, June 7, 2016.

Unsigned ballot envelope statement

_____, am a registered voter of Santa Cruz County

State of California.

I do solemnly swear (or affirm) that I requested and returned a vote-by-mail ballot, and that I have not and will not vote more than one ballot in this election. I understand that if I commit or attempt any fraud in connection with voting, or if I aid or abet fraud or attempt to aid or abet fraud in connection with voting. I may be convicted of a felony punishable by imprisonment for 16 months or two or three years. I understand that my failure to sign this statement means that my vote-by-mail ballot will be invalidated.

Voter's Signature

X	Date:	
If the voter cannot sign his/her name, have the voter make a mark in the box above and then the witness signs here:		
Address where you live in Santa C	Cruz County:	
Address where you live in Santa C	ruz County:	

Cure letters are a safety net for when signatures are not complete.

- Tell voters the problem.
- Describe the solution.
- Give the form.
- Explain the options and details for taking action.

VBM package: cure letters





Return at Polls You may drop off your Unsigned Ballot Statement by 8 pm on Election Day, Nov. 8, 2016 at any polling location or ballot drop-off box in Los Angeles County.



Return in person You may come to our office to sign your original Vote by Mail ballot envelope or return the Unsigned Ballot Statement by 5pm on Nov. 16, 2016.



Return by mail You may mail the Unsigned Ballot Statement and it must be received by our office by 5 p.m. on Nov. 16, 2016.



Return by fax You may fax your Unsigned Ballot Statement to the Vote by Mail Section at (562) 462-2354 or (562) 868-0861 by 5 pm on Nov. 16, 2016.



VBM package: stakeholder updates USPS flyer: updating key partners



There's a new look in 2020 for

ballot mail envelopes in Michigan

Help us get ballots delivered to the voters and back to the clerk's office – quickly and accurately.

Blue envelopes are for delivery to voters

- The new envelopes are smaller and color coded, blue goes to the voter.
- The delivery address is clearly labeled
 on the front.



Case study Keeping voters informed in Boulder

Case study

Boulder County Elections

- Planning a Voter Outreach Campaign
- Sample outreach checklist
- Message Platforms & Vehicles
 - External
 - Internal
- Examples of communication & outreach used for 2016 - our first Presidential election as a mail ballot state

Case study - Boulder County Elections Planning a Voter Outreach Campaign

- Identify your partners:
 - City communication staff
 - City Clerks
 - Other department communications staff
 - University communications staff
 - Community groups, party leaders, etc.
- Build contact lists Emails, phone numbers
- Develop your "outreach checklist" aka list of asks
 - Contact them **then/or**
 - Email what you would like them to do / what they agreed to!
- Get leadership buy-in (especially for internal employee communications)
 - Elected officials (commissioners, supervisors, etc.)
 - Dept heads

Oh, and do you have a budget? Get creative!

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Internal

Xterna

external & internal

Goal:

Identify your

message

platforms & vehicles

Case study - Boulder County Elections Outreach checklist - 2016

- Presentation by Clerk or Election staff member possible?
- Place article in Newsletter (or more frequent email communications?)
 - Timing of placement
 - How long should it be
 - Image/photo
- Sharing of social media posts?
 - Should I tag you? Send a link?
 - Do you/can you follow us?
- Other physical mailings we could provide insert to?
- Event attendance / tabling
- Posters & palm cards areas to place? How best to get to you/get up?
- Website button linking to our page?
- Other ideas for us on reaching the community

Case study - Boulder County Elections Identifying your Message Platforms & Vehicles - External

Do on your own:

- Website / County Calendar
- Voter Email Program
 - Active
 - Inactive
 - Undeliverable ballot
- Social media: Twitter; FB; Instagram
- Nextdoor posts
- Community Presentations & Tours + Event pages (FB, RSVP pages)
- Newspaper Guest Columns (op-eds)

Partner Buy-in / some assistance:

- Article for city newsletters & other outlets (provide to your parties)
- Posters & Palm Cards Every county lobby, city halls, Rec Centers, Libraries
- City Council (school boards too) Presentations / City Council Memo
- City Public Access TV
- Commissioners Newspaper box / City
 Talk box
- University Emails / Dorm (digital) posters

Layer on:

- Targeted language communication website & social media & more
- Paid Media: Social media, Bus/stall ads, Desktop/mobile, Pandora, YouTube

Case study - Boulder County Elections

Identifying your Message Platforms & Vehicles - Internal

- Intranet homepage daily stories
- Intranet website page for elections for employees
 - Created a 5 minute video about elections for employees
- Bi-monthly county newsletter
- #All Employee Email
- Staff meetings share same video as above
- Distribution of "Employee Pocket Guide to Elections"

Case study - Boulder County Elections Examples of Presentation / City/Partner Newsletter

Community Presentation teaser:

A lot has changed in Colorado since the last presidential election. Boulder County Clerk and Recorder Hillary Hall will present an overview of Colorado's unique election model and what has changed since 2012 – hint: everyone gets a ballot in the mail and there are no voter registration deadlines (though some key registration requirements). The presentation will provide you with the high level information you need to become your very own neighborhood elections information expert.



Case study - Boulder County Elections Examples of Posters & Palm Cards



Boulder County Employee Pocket Guide to Elections Key facts to keep In mind when working with Boulder County clients GETTING REGISTERED • Visit www.GoVoteColorado.com or text"CO" to"2Vote" (28683) to receive a link to register

- to vote. There is no registration deadline. Voters can register and vote on the same day, including
- register and vote on the same day, including Election Day(ID required).

 One must be a resident of Colorado for at least 22 days prior to Election Day to vote.

THE VOTING PROCESS

 Voters get a ballot in the mail. Voters can also choose to go vote in person. Locations are listed online and in your mail ballot packet and all Clerk's offices are voter service centers: 1750 33rd Street in Boulder 515 Coffman Street in Longmont 1376 Miners Drive in Lafayette Voting early helps reduce campaign phone calls for the voter and helps the county by allowing us to process ballots throughout the election period, not just on election night (no votes are tabulated before election night though!). Thank you for your help in spreading the word! MORE INFO www.BoulderCountyVotes.org 303.413.7740 2016 ELECTION DATES October 17 – Ballots get mailed to voters October 24 - Voter Service Centers open October 31 – Last day to register and still receive a ballot in the mail (otherwise you need to vote in person) November 8 – Last day to vote or drop off ballot (but please do it earlier!) ELECTIONS

Case study - Boulder County Elections Examples of Posters & Palm Cards



- You must be a U.S. citizen; 18 years old or older at the time of the next election.
- A Colorado resident for at least 22 days before the election.
- Must not be serving a sentence of confinement, detention, or parole for a felony conviction.

STEP 2 REGISTER TO VOTE ONLINE NOW!

Visit www.GoVoteColorado.com or text "CO" to "2Vote" (28683) to receive a link to register to vote.

STEP 3 VOTE YOUR MAIL BALLOT OR GO VOTE

All active voters in Colorado are sent a ballot in the mail. Follow the voter instructions included in the mail ballot packet. Or, to vote in person, locations are listed in the mail ballot packet or online.

STEP 4 RETURN YOUR MAIL BALLOT - EARLY!

Mail your ballot back or drop it off at over a dozen locations throughout Boulder County. Or, vote in person by November 8.

Visit www.BoulderCountyVotes.org or call 303.413.7740 for more information.

2016 ELECTION DATES	
October 17	Ballets get mailed to voters
October 24	Voter Service Centers open (visit a location if you would like to vote in person)
October 81	Last day to register & still receive a ballot in the mail (otherwise you need to vote in person)
November 8	ELECTION DAY Last day to vote or drop off ballot by 7:00 pm (but please do it earlier!)
Colorado doez NDT have a registration deadline. You can register and vote through Election Day	
CONNECT • ENGAGE • VOTE	

2016 ELECTION READY STEPS STEP 1: REGISTER OR CHECK YOUR REGISTRATION. Text "CO" to "2Vote" (28683) to register or check your voter registration or visit www.BouiderCountyVotes.org. **STEP 2: VOTE / RETURN YOUR BALLOT.** Ballots are mailed mid-October. Return your mail ballot or vote in-person early! Locations included in your mail ballot packet or online. 2016 ELECTION DATES **D** Sign up at our website with BALLOT TRACK ← OCT 17 - BALLOTS GET MAILED TO VOTERS to receive text, email, or voice messages when your mail ballot has been printed. OCT 24 - VOTER SERVICE CENTERS OP EN malled, and received back by Boulder Visit a location if you would like to vote in person. Valid ID required. **County Elections.** OCT 31 - LAST DAY TO REGISTER* ... and still receive a ballot in the mail NOV 8 - ELECTION DAY Last day to yote or drop off your ballot by 7 p.m. But please do it earlier! Follow us to receive the latest voting news: Twitter: @BoCoClerk Facebook:@BoulderCountyClerk QUESTION S? www.BoulderCountyVotes.org 303-413-7740 Vote@BoulderCountyVotes.org Best prac



Case study - Boulder County Elections Examples of Social Media



WWW.BOULDERCOUNTYVOTES.ORG

Learn More

Boulder County Clerk and Recorder

Daunted by the election process? Don't be. Register & your ballot is mailed to you.

Like Page



Registration Info & More Learn about registering to vote in Boulder County. First-time voter and student voting information.

WWW.BOULDERCOUNTYVOTES.ORG



Case study - Boulder County Elections Examples of Paid Media







Boulder County Elections - Pandora







VBM workbook

Layouts and design guidelines

https://civicdesign.org/fieldguides/ 104-designing-vote-at-homeenvelopes/

Civic icons and images



Usability testing toolkit

Tools for getting feedback from voters, poll workers, and other users.

https://electiontools.org/tool/usabili ty-testing-kit/



Civic icons and images

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Visual resources for election materials

electiontools.org/tool/civic-iconsand-images/



Voter guide workbook

Layouts and design guidelines

https://civicdesign.org/fieldguides/

How can we help?

- Answer questions
- Provide feedback and support for integrating best practices

Reach out to Maggie at CCD: maggie@civicdesign.org



- What practices will be useful to you?
- Any questions about today's topics?
- What additional support would be helpful?



Integrating low-cost tracking and reporting tools

Thursday, February 20th

2:00 pm – 3:00 pm EST

Register: techandciviclife.org/vote-at-home